



GAME RULES

Lottery reserved for players who have completed the digital game

"Missing at La Défense"

Article 1 — Organiser

Paris La Défense is a public industrial and commercial establishment (établissement public à caractère industriel et commercial), with its registered office located at 110 Esplanade du Général-de-Gaulle – Cœur Défense – Tower B, Paris La Défense Cedex (92931), France, registered with the Nanterre Trade and Companies Register (RCS) under number 833 718 794, SIRET identification number 833 718 794 00013, NAF/APE code 4110C (hereinafter the "Organiser").

The Organiser has developed a digital investigation-game application entitled "Missing at la Défense", accessible via the following link: <https://disparition-defense.app.link/redirect>

The application will be publicized through various channels, including public-space signage, the website, social media, newsletters, and other means.

The game consists of solving a mystery by searching for clues within the La Défense district. It may be played alone or in teams. To promote the launch of this new game, Paris La Défense is organizing a lottery for the first 500 players.

Article 2 — Participants

The lottery is open to all teams or solo players who have completed the investigation, subject to the availability of prizes.

Participation is automatic: any team or solo player who solves the mystery may complete a form and will receive an email enabling them to collect their prize.

Article 3 — Principle of the Game

- At the end of the game, each player or team completes a form and receives a confirmation email inviting them to collect a voucher, upon presentation of that email, at one of the following two collection points, at their choice: the Espace Info of Paris La Défense, located at 15 Place de la Défense, Puteaux, open Monday to Friday from 9:00 a.m. to 6:00 p.m.; or the Cité de l'Histoire, located beneath the Grande Arche at 1 Parvis de la Défense, Puteaux, open Saturdays and Sundays from 10:30 a.m. to 4:30 p.m.
- Upon arrival at a collection point, the host/hostess will verify the email and the player's identity before drawing, at random, a printed voucher from among the others available.

- Only one voucher is awarded per solo player or per team. The random draw (tirage au sort) determines solely the nature of the prize associated with the voucher, and not the entitlement to receive a voucher, which is guaranteed to every team or solo player.

Access to the application is free of charge and entails no obligation to purchase. However, any incidental costs (such as internet connection charges) that may be necessary to participate in the investigation will not be reimbursed.

Article 4 — Collection Procedures

Players must collect their voucher within 24 hours of receiving the confirmation email. Each voucher will be numbered and must be surrendered to the partner in exchange for the prize.

Article 5 — Prizes

The vouchers give access to prizes of varying nature and value, an indicative list of which may change depending on partner contributions.

The prize awarded to each team results exclusively from the random draw, the outcome of which is evidenced by the voucher issued to the participant. Prizes may not be exchanged, refunded, or transferred to a third party, and may not give rise to any form of financial compensation.

Prizes are awarded within the limits of available stock and without any guarantee of allocation. Exhaustion of stock shall not engage the Organiser's liability and shall not give rise to any right to compensation, save in the event of proven fault on the part of the Organiser.

Each prize is subject to its own validity period, which will be communicated to the participant at the time it is awarded.

Article 6 — Random Draw

The random draw is conducted on a purely random basis, guaranteeing each team an equal chance of obtaining any one of the available prizes. The outcome of the draw is final and may not be contested on any grounds.

No prize other than that resulting from the draw shall be awarded.

Article 7 — Processing of Personal Data

The Organiser is the data controller responsible for the processing of participants' personal data within the meaning of European Regulation 2016/679 on the protection of personal data (the "GDPR").

The processing is carried out for the purpose of properly administering the lottery in which the user has chosen to participate.

The legal basis for the processing is consent.

In order for participants to take part in the Games, the Organiser needs to collect and process winners' surnames, first names, email addresses, and places of origin.

Without this data, the award of prizes cannot be carried out.

This data is intended solely for the Organiser's teams and any of its subcontractors.

To exercise your rights, you may also contact our Data Protection Officer by email at **dpo@parisladefense.com**.

Article 8 — Acceptance of the Rules

Participation in this game entails full and unreserved acceptance of these rules, which are available free of charge on the game's application. Any practical difficulty in the application or interpretation of these rules shall be resolved by the Organiser in its sole discretion.

Participants undertake not to publish any content whatsoever that is, or is likely to be, contrary to public order, public morality, or applicable laws and regulations. Failing this, the Organiser reserves the right to delete any comment that does not comply with the terms of these rules and/or applicable regulations, and the entry of the author of the offending content shall be deemed void.

Article 9 — Verification of Identity

For the purposes of the lottery, the player will be contacted by email at the address provided on the form. The Organiser reserves the right to verify the winner's identity, as well as their capacity to receive their prize in person, directly with the winner.

To this end, participants authorise any verification concerning their identity. Any fraudulent, false, misleading, incorrect, or inaccurate indication of identity shall result in the participant's disqualification.

Under no circumstances shall the Organiser be held liable in the event of identity theft or any other act of deception by a participant regarding their identity.

Article 10 — Liability

The Organiser shall not be liable for any malicious intervention, connection problems, hardware or software issues, or external disruptions beyond the Organiser's control that may affect the proper conduct of the Games. Accordingly, the Organiser cannot be held liable for any malfunction connected with the Internet network itself, or connected with any intrusion, attempted intrusion, or fraud that has caused failures in the administration, security, fairness, integrity, or management of the game. The Organiser cannot be held liable for congestion of the Internet network, the quality of users' equipment, or the quality of their means of access, which may affect the transmission time of responses or the connection time required to participate.

If, for any reason whatsoever, this game cannot proceed as planned — for example, as a result of a computer virus, a bug, an unauthorised intervention or intrusion into the computer system, fraud, or a technical failure, or any other cause beyond the Organiser's control that corrupts or affects the management, security, fairness, or proper conduct of the game — the Organiser reserves the discretionary right to shorten, extend, modify, postpone, or cancel the game, or to bring it to an end.

The Organiser's liability shall not be engaged as a result. The prize supplier, which does not fall under the Organiser's control, is solely responsible for the proper performance of its obligations, in particular with respect to any claims, malfunctions, or damages. The Organiser cannot be held liable for any failure on the part of the supplier, any defects in a prize, or the cancellation of prizes.

Furthermore, the Organiser's liability cannot be engaged if entries are not recorded, are incomplete, or cannot be verified.

In particular, the Organiser cannot be held liable for any errors, omissions, interruptions, deletion, or loss of any email, and more generally for the loss of any data resulting therefrom.

The Organiser also reserves the right to disqualify any participant who interferes with the operation of the game or the website, or who violates the terms of these rules.

The Organiser disclaims all liability for any incidents or accidents that may occur to winners while enjoying their prizes, or that may affect such prizes.

Article 11 — Complaints

Any complaint must be submitted by email to **promotion@parisladefense.com** within one month of the date the confirmation email is sent to the winner. No complaint will be accepted after this period. For reasons of cost and logistics, no telephone request concerning the interpretation of these rules will be answered.

Any question concerning the application or interpretation of these rules, or any unforeseen question arising within the one-month period following the end of the game, shall be decided by the Organiser in its sole discretion, in compliance with applicable rules and regulations.

The Organiser cannot be held liable for any matter not attributable to it, in particular any delay in mail delivery or any faulty electronic transmission, nor for any case of force majeure liable to disrupt, alter, or cancel the operation.

Article 12 — Availability of the Rules

The General Rules of each Game are available free of charge at the following internet address:

<https://www.parisladefense.com/fr/infos-pratiques/actualites/jeu-disparition-a-la-defense?destination=/fr/admin/content>

No paper copies will be sent by the Organiser.

Translator's note: This is a professional English translation of the French-language original "Règlement du jeu" governing the lottery associated with the "Missing at la Dêfe" escape game. In the event of any discrepancy or ambiguity, the French original shall prevail.